



ATTESTATION

Attestation number
70790

Date of 1ST issue
29/09/2023
Date of 2ND issue
02/10/2024

The attestation is valid until
01/10/2025

EUROCERT certifies that company

ESA SECURITY SOLUTIONS S.A.

26 INIOCHOU STR, CHALANDRI, ATHENS/ GREECE

Complies with the requirements of

Quality Management System - Customer satisfaction for
complaints handling in organizations
according to standard:

ISO 10002:2018

for the following scope:

A Management System has been developed and implemented in accordance with the guidelines included in the International Standard ISO 10002:2018 (Quality Management - Customer Satisfaction - Guidelines for handling complaints in organizations)

For EUROCERT S.A.,

ATHI CHALKIOPOULOU
General Certification Manager

Failure to meet the terms of contract No. ΔΑ/70715/2023 renders the Certificate invalid.
The validity of the Certificate is subject to annual inspections.

ΑΠ13.1/Ε10/21-02-14